
United Network for Organ Sharing (UNOS)

UNOS is a private, nonprofit organization. They maintain the national organ transplant waiting list, coordinate the matching and distribution of donated organs and collect data on transplant recipients and organ donors – including national waiting times, survival rates and outcomes for each transplant facility.

Education is a major part of their mission. They raise public awareness on the need for donated organs, and they provide potential transplant patients and families with educational materials. You may contact them toll free at 888-894-6361. Be sure to ask for an organ-specific information kit. Or you can visit their website at www.patients.unos.org.

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Case Management **SERVICES**



Transplant Program

Bluegrass Family Health

Transplant Program

Researchers began experimenting with organ transplants on animals and humans in the 18th century. By the mid-20th century, successful organ transplants had been performed. Transplants of kidneys, livers, hearts, lungs, and bone marrow/stem cells are now considered an accepted part of medical treatment.

In the past 20 years, important medical breakthroughs, such as tissue typing and special medications (immunosuppressants), have allowed for more transplants and a longer survival rate for transplant recipients. The consequences of chronic illnesses are many. They affect all aspects of your life, including social, psychological and vocational functions. Before being considered for a transplant, patients undergo careful medical and psychological screening.

Resources for Transplant Patients

Bluegrass Family Health is here to help. Our Case Management Program has a dedicated Case Manager who assists with all phases of your transplant.



The Transplant Services benefit is unique. All phases of transplant services require medical necessity review through our precertification process. **ALL TRANSPLANT SERVICES ARE REQUIRED TO BE PERFORMED IN-NETWORK REGARDLESS OF YOUR PLAN TYPE.** We utilize nationally-recognized transplant networks, including United Resource Network (U.R.N.).

U.R.N. provides access to some of the nation's leading transplant programs, which are selected according to very strict clinical and program criteria, including transplant team experience, transplant volumes and survival rates. InterLink Transplant Network and the University of Kentucky are also available. Others may be added. **If you wish to discuss the facilities included in these transplant networks, or have questions about transplants please contact Bluegrass Family Health's Transplant Case Manager at 800-787-2680.**

Recommended Questions for the Transplant Facility

- Are you a Medicare-approved transplant facility for this transplant type?
- How many transplants of this type have you performed this year?
- Do you have support groups available for both patients and family?
- What are the survival rates for my type of transplant at this facility?
- How long have you been doing this type of transplant?
- Who are the members of the transplant team and what are their jobs?
- How long have they been in their roles?
- How many attending surgeons are available to do my type of transplant?
- How long have they been at your facility?
- Is there a special nursing unit for transplant patients?
- Does the hospital do living donor transplants and if so, for how long?
- Is a living donor transplant a choice for me?
- What are the criteria for accepting organ offers?