

Changes in Bluegrass Family Health's Arrangements for Mental Health & Substance Abuse Services – effective January 1, 2011

Effective January 1, 2011, Bluegrass will begin using OptumHealthSM Behavioral Solutions¹ (Optum) provider network, claims and case management services, and will no longer be using the services of Behavioral Medicine Network (BMN).

MHSA providers currently participating with Bluegrass either through an agreement with BMN or with Bluegrass directly who are also participating with Optum on January 1, 2011 will continue to be considered participating with Bluegrass, and will not need to take any action to continue providing services to Bluegrass members at in-network benefits. Starting January 1, 2011, claims for Bluegrass members from those providers will need to be submitted to the following address and payments will be based on your agreed-upon rates with Optum:

**OptumHealth Behavioral Solutions
P O Box 30757
Salt Lake City, UT 84130-0757**

Providers who are not currently participating with Optum on and after January 1 will be considered non-participating with Bluegrass, and we strongly encourage you to consider contracting with them. A contract with Optum will enable those providers to continue providing services to Bluegrass members at in-network benefit levels. Optum has begun the process of reaching out to these providers, but if you would like to initiate contact on your own, you may contact them at 877-369-2201, with further information available at www.ubhonline.com.

Thank you for your past participation in Bluegrass Family Health, and we look forward to continue working with you to provide quality, affordable mental health services for Bluegrass members through **OptumHealthSM Behavioral Solutions**.

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¹ OptumHealth Behavioral Solutions is a service mark of United Behavioral Health