

# Bluegrass Family Health

## Claims Addresses

Claims should be mailed to the following addresses by specialty type:

Providers:

\*Please consult member's ID card

Bluegrass Family Health  
P.O. Box 22738  
Lexington, KY 40522-2738  
(859) 335-3705  
(800) 787-2680

OptumHealth Care Solutions:  
(Chiropractic Claims)

P.O. Box 212  
Minneapolis, MN 55440-0212  
(800) 873-4575

OptumHealth Behavioral Solutions:  
(Mental Health Services claims)

P.O. Box 30757  
Salt Lake City, UT 84130-0757  
(877) 369-2201

CVS/Caremark  
(Pharmaceutical/Prescription claims):

695 George Washington Highway  
Lincoln, RI 02865  
(888) 900-3232  
Fax: (877) 287-7226

Care Continuum  
(Home Health/Home Infusion)

Attn: Claims  
1700 Eastpoint Parkway  
Suite 50  
Louisville, KY 40223  
(877) 700-3482

If you are interested in filing claims electronically, please contact your Clearing House directly. Our electronic payor ID # is 61124.

If you have any questions, please contact Bluegrass Family Health at (859) 269-4475 or (800) 787-2680.

To access claim status, member eligibility, member benefits, and authorization status on-line, please visit [www.bgfh.com](http://www.bgfh.com) and click on *providers*, then *forms*, then complete and fax the applicable E-health enrollment form as indicated. This new service is password-protected and HIPAA compliant.